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SIGG's Frequently Asked Questions

Q What is the lining inside the bottle?

A All bottles produced since July/August 2008 the internal coating is called “EcoCare-Liner” which is a powder-base, co-polyester coating that has been thoroughly tested and SIGG’s current liner is certified to be 100% free of BPA, phthalates, BADGE, BFDGE and NOGE. It is also environmental-friendly as its application generates virtually no waste and utilises no organic solvents or VOCs. It is a proud step forward in SIGG’s journey towards sustainability.

The former SIGG liner (applied until July/August 2008) did undergo regular tests, which were carried out under the watchful eyes of highly regarded, independent laboratories in Europe and the U.S.A.

All of the test results show: **No leaching of BPA!** in the former SIGG liner

Q Can dents in the bottle damage the inner coating?

A No. Dents cannot crack the coating and the SIGG bottle remains perfectly usable.

Q Can I use my SIGG bottle for fizzy drinks too?

A Yes, of course. All SIGG bottle tops provide a 100% seal and cannot leak. Tip: fill the bottle no further than 2-3 cm below the lip. And before taking a drink, relieve the pressure inside the bottle by gently rotating the entire top.

Q The printing on the outside of the bottles: are they safe to use? Lead free?

A The ingredients of the basic shades of the screen printing ink Marastar SR, according to their chemical structure, do not contain any antimony, arsenic, soluble barium, lead, cadmium, chromium, mercury and selenium. Therefore these shades are in compliance with the specification of prints according to DIN EN 71, part 3, safety of toys – migration of certain elements, with ASTM F963-2007 (US requirements), AS/NZS ISO 8124.3:2003 Safety of toys, Part 3: migration of certain elements (Australian requirements) and “Item 9 of schedule 2 of the hazardous products act” (Canadian requirements). Also all requirements regarding resistance to sweat and spittle according to DIN 53160 are complied with. A completely dried ink film and an unobjectionable adhesion to the substrate are presumed. Therefore, under the conditions described here, this ink is suitable for printing on toys and other articles supposed to be put into the mouth or licked by children.

Q I have noticed that my bottle’s inner coating has darkened. What can I do about this?

A These discolorations are possibly caused by sugar deposits. Tip: thoroughly rinse out the bottle with hot water. To deal with heavier soiling, try a SIGG cleaning tablet and a SIGG cleaning brush. The bottle should be dripped totally dry once a week or so.

Q Can I put the SIGG bottle in the freezer, even if I don't fill it all the way?

A No. Water expands IN ALL DIRECTIONS at freezing and metal shrinks. If your SIGG bottle is damaged in the freezer it is not covered by warranty.

Q Can I put the SIGG bottle in the dishwasher?

A No. the bottle only requires warm soapy water or a SIGG cleaning table to clean it.

Q I dropped my bottle and the bottle top broke off. How can that happen?

A The bottle top has been tested and meets a very high standard of mechanical durability. Yet the stress of a full bottle landing at an unfortunate angle may be sufficient to break the plastic. Regrettably, there is not much to be done about this but you can buy a spare part replacement for any SIGG bottle top.

Q My seal leaks? Why?

A All SIGG seals are guaranteed watertight. But even so, they can become worn through intensive use. Tip: do not put seals in the dishwasher. To clean them, remove and rinse with hot water, then simply leave to dry naturally. By the way, it often helps to replace the bottle seal, which is available as a spare part from your retailer.

Q The paint is flaking off the outside of my bottle. Why?

A Regular quality control ensures a very tough outer coating. However, severe scratches and dents may cause it to crack. If moisture then penetrates between the coating and the bottle wall, the paint may start to flake. This does not in any way affect the bottle's functionality.

Q Can SIGG bottles be used for boiling water?

A For the aluminium bottles, no, as strong heat may damage the outer coating. Look out for the SteelWorks range from SIGG as these can hold either (very) hot or cold drinks.

Q Can I fill SIGG bottles with apple juice?

A Yes. The inner coating has been tested with various drinks, apple juice in particular. The SIGG bottle passes this test with flying colours. Tip: drink apple juice within 12 hours to filling the bottle. Warmth and oxygen may initiate a fermentation process, which by the way is natural, and can take place in any bottle, regardless of material.

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